

maximiser for Probation Services...

maximiser is a highly scalable IP based telephone system from the only British based manufacturer, SpliceCom, and supports from 4 to 100,000 users, **maximiser** provides all the flexibility required to meet the communication needs of the national and regional Probation Services and allows multiple offices and departments to be being seamlessly networked together as one.



Voice 2 Voice – Working with SpliceCom and the Probation Services

To meet the unique needs of the Probation Services, SpliceCom are working in partnership with Voice 2 Voice Limited, a provider of integrated voice networks. A leading force in the public sector Voice 2 Voice already works with many of the UK’s probation services.

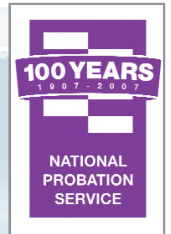


With a reputation for honesty, skill and practical advice, Voice 2 Voice has gained many of its clients through referrals and enjoys good working relationships with them. In addition to supplying, installing and maintaining **maximiser** based systems, Voice 2 Voice can engage at any point in a telephony project, be it maintenance of an existing PBX, system design or implementation and support. In true partnership with regional Probation Services, Voice 2 Voice assist in the migration from old to new, introducing costs savings and productivity benefits along the way.

Voice 2 Voice has already supplied **maximiser** to the National Probation Service and the following regional services;



- Gloucestershire
- Nottinghamshire
- Lancashire
- Staffordshire
- Sussex
- West Mercia
- Leicestershire & Rutland



“We have been a Voice 2 Voice customer for three years and during this time they have provided an excellent service for support and consultancy.”

Mike Poyzer, MIS and Facilities Manager, Nottinghamshire National Probation Service

“Without exception all systems were delivered and installed on time, by courteous and professional engineers.”

Ian Hewitt, Business Support Manager, Staffordshire Probation Area

“Voice 2 Voice have excelled in their efforts to understand the nuances of the Probation Service and deliver value added solutions based around **maximiser**.”

Graham Harris, UK Sales Manager, SpliceCom Limited

maximiser can provide you with;

Future Proofed Communications

- Traditional style telephone system, full IP enabled Unified Communications platform, or a hybrid of both.
- Deployed independently from the Steria Managed Network Service.

Desk-to-Desk Dialing

- Free telephone calls between sites.
- Everyone has their own extension number.

Retain Existing Infrastructure & Equipment

- Retain your existing analogue handsets and cabling wherever possible.
- Minimise disruption during change over.

Wide Choice of Handsets

- SpliceCom offers a wide-range of handsets from highly featured analogue handsets through LCD or Colour screen IP phones.
- Free PCS60 personal productivity application. Runs on a PC as a "partner" to a desktop phone.

Centralised or Distributed Operators

- Highly functional PC based Operators Console runs as a Phone Partner or IP Softphone.
- Operators can be centralised or distributed across multiple offices.

Extension Anywhere

- Allows Probation Officers to be contacted wherever they might be.
- Uses a single extension number to route calls to desk, mobile or home phone as appropriate.
- Negates the need for mobile or home numbers to be handed out.

Hot Desking

- Log in facility on SpliceCom phones.
- Automatically configures personal settings and delivers DDI calls, Departmental group calls and voicemail to the phone.
- Works across multiple sites.

System Management

- Manage **maximiser** from anywhere using a standard web browser.
- Operates as a single unified telephone system, no matter how many offices or sites it's spread across.

Call Management

- SpliceCom's comprehensive Call Management options allow a wide range of historical or real-time reports to be generated.

Voicemail

- Supplied as standard.
- New voicemail message indicator on SpliceCom phones.
- Secure remote dial in retrieval of messages.

Operational Continuity & Disaster Recovery

- **maximiser's** distributed architecture provides dual processing for robust resilience.
- Full operational continuity available if required.

Security

- Voice 2 Voice deliver solutions for the Probation Service, built around **maximiser**, designed with security in mind.
- No compromise in functionality and the flow of information.



Who are SpliceCom?

SpliceCom are the only British company to design, develop and manufacture Unified Communications systems that deliver tangible business benefits for all types of organisation, irrespective of size. SpliceCom's **maximiser** product family combines the delivery of voice, video, IP TV and web enabled IT applications at the desktop within a single, scalable system.

SpliceCom cares about our planet. **maximiser** based Unified Communications solutions help companies to reduce their carbon footprint by enabling daily communications, conferencing and collaboration without the need for travel. All SpliceCom products comply with the directive for the restriction of the use of certain hazardous substances in electrical and electronic equipment (RoHS) and the regulations for the disposal and recycling of waste electrical and electronic equipment (WEEE).